Governance & Community Engagement
An Overview

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New Jersey is Special
I. Governance

- ACO must be a non-profit organization.

- Governing boards must include individuals representing the interests of: health care providers, including, but not limited to, general hospitals, clinics, private practice offices, physicians, behavioral health care providers, and dentists; patients; and other social service agencies or organizations located in the designated area.

- Voting representation from at least low consumer organizations capable of advocating on behalf of patients residing within the designated area of the ACO.

- At least one of the organizations shall have extensive leadership involvement by individuals residing within the designated area of the ACO, and shall have a physical location within the designated area.

- At least one of the individuals representing a consumer organization shall be an individual who resides within the designated area served by the ACO.
II. Gainsharing

Criteria to be considered by the State in approving a gainsharing plan shall include, but not be limited to:

✓ The ACO’s proposed gainsharing plans that promotes: improvements in health outcomes and quality of care, as measured by objective benchmarks as well as patient experience of care; expanded access to primary and behavioral health care services; and the reduction of unnecessary and inefficient costs associated with care rendered to Medicaid recipients residing in the ACO’s designated area.

✓ The ACO’s process for engaging members of the community and for receiving public comments with respect to the proposed ACO’s gainsharing plan.

✓ Has the gainsharing plan been developed with community input and will it be made available for inspection by members of the community served by the ACO.
III. Quality

✓ Does the ACO have a commitment to become accountable for the health outcomes, quality, cost and access to care of Medicaid recipients residing in the designated area for a period of at least three years.

✓ Is the gainsharing payment system structured to reward quality and improved patient outcomes and experience of care.

✓ Does the ACO encourages service such as patient or family health education and health promotion, home-based services, telephonic communication, group care, and culturally and linguistically appropriate care.

✓ Does the gainsharing plan fund improved access to dental services for high-risk patients

✓ Does the gainsharing plan expand access to primary and behavioral health services; does the plan fund interdisciplinary collaboration between behavioral health and primary care providers.
IV. Ongoing Consumer Feedback

✓ Governance

✓ Gainsharing

✓ Quality

✓ The Experience of Care