



## Resources on Accountable Care and Similar Cost/Quality Initiatives for Medicaid

### General/Intro

Policy Brief by CHCS - [http://www.chcs.org/usr\\_doc/Medicaid\\_ACO\\_Issue\\_Brief\\_-\\_FINAL.pdf](http://www.chcs.org/usr_doc/Medicaid_ACO_Issue_Brief_-_FINAL.pdf)

### New Jersey

- Camden – work of Dr. Jeffrey Brenner and Camden Coalition of Healthcare Providers (<http://www.camdenhealth.org/>)
- NJ Legislation - [Medicaid Accountable Care Organization \(ACO\) Demonstration Project](#) - This legislation enables community-based, non-profit coalitions of hospitals and primary care providers to apply for recognition by the State of New Jersey as Medicaid ACOs
- Dr. Brenner's work highlighted in Atul Gwande's "The Hot Spotters" [article](#)
- Recent PBS Frontline episode highlights Dr. Brenner's work: <http://www.pbs.org/wgbh/pages/frontline/doctor-hotspot/#ixzz1SeyBQL66>
- Blog: <http://healthaffairs.org/blog/2011/06/23/an-aco-is-born-in-camden-but-can-it-flourish-in-medicare/#more-11956>

### Massachusetts

- Commonwealth Care Alliance (CCA) - <http://www.commonwealthcare.org> - CCA has created a comprehensive system of care that not only improves their members' health, but also has been proven to lower costs by keeping people out of the hospital and out of nursing homes. The organization has created a system of care and support for the neediest population on Medicare, Medicaid or both.

### North Carolina

Community Cares of NC (<http://www.communitycarenc.org/>) - coordinated management system for the state's Medicaid population.

### ACO Boot Camp **FEATURED SPEAKERS**

**Elisabeth Arenales** has directed the Colorado Center on Law and Policy's Health Program since January 2000. She is recognized as an expert on public health insurance programs and works to protect, preserve and expand access to healthcare, particularly for lower-income Coloradans. She served as a consumer representative on the Colorado Blue Ribbon Commission on Health Care Reform and was the founding board chair of the Colorado Consumer Health Initiative. Prior to working for CCLP, Ms. Arenales was staff attorney for the Colorado Lawyers Committee, where she focused on access to education, particularly in rural areas of Colorado. Ms. Arenales has been recognized by many organizations including the University of Colorado (Law School Alumni Award for Distinguished Achievement) and Trial Lawyers for Public Justice (Trial Lawyer of the Year). In 2006, Ms. Arenales was recognized as a community health leader by the Robert Wood Johnson Foundation.

**Kevin Eastman** is a Licensed Clinical Social Worker with the State of Utah. Kevin earned a Bachelors degree in Social Work at Weber State University in 1992, and his Masters in 1994 at Our Lady of the Lake University in San Antonio TX. Kevin has been employed at Weber Human Services for over 18 years where he has worked as a clinician with both Mental Health and Substance Abuse clientele. Of those 18 years, he has been in a supervisory role in various programs and capacities such as the inpatient liaison at McKay Dee Hospital, day treatment Supervisor, case management supervisor and as a supervisor over an outpatient substance abuse outpatient team. He also created and supervised a residential substance abuse treatment program which was known as "STOP" (Substance Treatment Options Program) in the Weber County Jail. Kevin served as the Chief Operating Officer at Weber Human Services for 4 years and most recently is the Executive Director at Weber Human Services since his board

appointment in July of 2008. Kevin believes strongly in the principle of partnering with other entities to create better service opportunities for the public system and that was the impetus to work with Midtown Community Health on an integrated health clinic located at Weber Human Services.

**Renée Markus-Hodin** is Director of Community Catalyst's Integrated Care Advocacy Project, where she leads efforts to ensure that the voices of our most vulnerable populations are well represented in state and federal efforts to redesign the U.S. health care system. Renée also serves as the Director of Community Catalyst Legal Action, an effort to challenge unlawful practices of private health care entities which hurt health care consumers. Renée's expertise extends to other areas of health care including hospital free care and community benefits and health care conversions. Before joining Community Catalyst, Renée served as a Special Assistant Attorney General in the Civil Litigation Department of the Vermont Attorney General's Office. She holds degrees from the State University of New York at Binghamton and the University of Maryland School of Law. Community Catalyst is a national non-profit advocacy organization working to build consumer participation in the health care system.

**Brent James** is known internationally for his work in clinical quality improvement, patient safety, and the infrastructure that underlies successful improvement efforts, such as culture change, data systems, payment methods, and management roles. He is a member of the National Academy of Science's Institute of Medicine (and participated in many of that organization's seminal works on quality and patient safety); He holds faculty appointments at the University of Utah School of Medicine (Family Medicine and Biomedical Informatics), Harvard School of Public Health (Health Policy and Management), and the University of Sydney, Australia, School of Public Health He is the Chief Quality Officer, and Executive Director, Institute for Health Care Delivery Research at Intermountain Healthcare, based in Salt Lake City, Utah. (Intermountain is an integrated system of 23 hospitals, almost 150 clinics, a 700+ member physician group, and an HMO/PPO insurance plan jointly responsible for more than 500,000 covered lives serving patients in Utah, Idaho, and, at a tertiary level, seven surrounding States). Through the Intermountain Advanced Training Program in Clinical Practice Improvement (ATP), he has trained more than 3500 senior physician, nursing, and administrative executives, drawn from around the world, in clinical management methods, with proven improvement results (and more than 30 "daughter" training programs in 6 countries). Before coming to Intermountain, he was an Assistant Professor in the Department of Biostatistics at the Harvard School of Public Health, providing statistical support for the Eastern Cooperative Oncology Group (ECOG); and staffed the American College of Surgeons' Commission on Cancer. He holds Bachelor of Science degrees in Computer Science (Electrical Engineering) and Medical Biology; an M.D. degree (with residency training in general surgery and oncology); and a Master of Statistics degree. He serves on several non-profit boards of trustees, dedicated to clinical improvement.

**Lisa Nichols**, Executive Director for Midtown Community Health Center of Northern Utah, has over 16 years experience working in non-profit health care with medically underserved populations. Lisa currently serves as the. Since 1998, she has built the organization from 4,800 patients and one service site to an organization with seven service sites and 28,000 patients. Lisa is currently the chair for the payment reform group with the Association for Utah Community Health Centers. Lisa has served as an adjunct faculty for the University of Utah and Westminster College, teaching health services administration. She has a Masters in Social Work. She is also the recipient of numerous awards for her work with the medically underserved.

**Chuck Norlin, M.D.** is Professor of Pediatrics and Adjunct Professor of Biomedical Informatics at the University of Utah School of Medicine, where he practices and teaches general pediatrics and served as chief of the Division of General Pediatrics for 17 years. Since 2001, Dr. Norlin has directed the Medical Home Portal ([www.medicalhomeportal.org](http://www.medicalhomeportal.org)), a web-based information resource to support primary care clinicians and families in caring and advocating for children with special health care needs. He has served as co-director, in collaboration with the Utah Department of Health, of three medical home/integrated services implementation projects funded by the U.S. Maternal and Child Health Bureau. Dr. Norlin serves as director of the Utah Pediatric Partnership to Improve Healthcare Quality (UPIQ), established in 2003 to improve the health of Utah's children by promoting and supporting quality improvement in primary care practices. He is also medical director and principal investigator of the Children's Healthcare Improvement Collaboration, a 5-year project funded by a CHIPRA Quality Demonstrations

grant (Centers for Medicare and Medicaid Services) aimed at developing a system to improve and support quality in children's healthcare for Utah and Idaho.

**Gina Pola-Money** is the proud mom of five wonderful children two of which had a rare disorder. Gina is the Director of Utah Family Voices Family to Family Health Information Center at the Utah Parent Center and works with the Utah Bureau of Children with Special Health Care Needs, the Utah Leadership Education in Neuro-developmental Disabilities for multidisciplinary professionals and the Utah Medical Home initiative with University of Utah Department of Pediatrics. Key activities and passions include incorporating family involvement at all levels of healthcare systems of care, advocating for Utah's children with special health care needs as well as helping families effectively navigate the complex system of care.

**Sylvia Garcia Rickard** is currently serving as President of both the Hispanic Health Care Task Force of Utah and the Women's State Legislative Council of Utah. She is also serving as a Community Representative on the National Cancer Institute-sponsored steering committee of [Redes En Accion \(National Latino Cancer Research Network\)](#) and on the National Advisory Boards for the National Cancer Institute's Consortia's The High Risk Breast Cancer Familial Research Study and the Post Genome Wide Association Research Study. A 2-time 18 year breast cancer survivor, Sylvia is in her 17<sup>th</sup> year serving as a Legislative Advocate and Utah Field Coordinator for the [National Breast Cancer Coalition](#). In these capacities, she lobbies' both the Utah and the Idaho congressional delegations on legislation and research funding for breast cancer research and has worked to pass several pieces of Federal legislation to improve the health of women. Sylvia is serving on the Board of Directors of [Image Reborn Foundation](#) here in Utah, which provides free retreats for women dealing with breast cancer. She formerly served as Chair of the Utah Department of Health's Ethnic Health Advisory Committee and served 5 years on the Governor's Hispanic Advisory Council. She has served on numerous boards and committees engaged in improving the health of Utahans.

**Leena Sharma.** As a Field Coordinator at Community Catalyst, Leena Sharma works on the Integrated Care Advocacy Project's Campaign for Better Care. She provides technical assistance to state-based organizations including: policy analysis, strategic-advice, coalition-building, advocacy/outreach tools, and campaign strategies. Prior to working at Community Catalyst, Leena worked at the Greater New Jersey Chapter of the Alzheimer's Association, where she served as the Public Policy, Advocacy & Volunteer Coordinator. There she worked on advancing the public policy advocacy efforts on behalf of those who struggle with Alzheimer's disease and their family caregivers. In addition, she also managed the volunteer program, from recruitment of volunteers, to training them and placing them in a volunteer position.