

11. Please rate these recommendations related to disenrollment...

Very important

Important

Neutral

Slightly important

Not at all
important

Disagree

An ACO may not disenroll because of a change in the enrollee's health status or because the enrollee's utilization of medical or social services, diminished mental capacity or uncooperative behavior is resulting from his or her special needs.

A clear and thorough review process by the State in cases of disenrollment requests by an ACO or the disenrollment survey option should be checked as a quality measurement tool.